



Policy regarding risks, quality, security and information security

METAS – where Switzerland is at its most accurate

The Federal Institute of Metrology (METAS) serves as the Federal Government's centre of competence for all issues related to measurement, for measuring equipment and for measurement procedures.

As the national metrology institute (NMI), we are at the forefront of measurement accuracy in Switzerland while playing a leading role in the Swiss and European measuring system and in the conformity assessment of measuring instruments that are to be put on the market, as well as their manufacturers.

We carry out our remit in accordance with the Federal Act on the Federal Institute of Metrology and maintain cooperation with third parties: in legal metrology with the verification laboratories as well as with the cantons and their verification officers, in the dissemination of units with our designated institutes, and concerning other services in our sphere of competence with the Federal authorities.

Our policy, objectives and tasks are in line with the strategic goals defined by the Federal Council.

Our commitments to quality, security, risks and opportunities

We structure our business activities in a process-oriented, standardised manner based on opportunities and risks, thereby fulfilling the needs of other parties requiring our services. Our management system specifications are fully met, and all relevant standards and laws complied with. We provide the necessary and appropriate resources in order to ensure the effectiveness of the integrated management system and the ongoing success of the institute.

The management undertakes to respect the impartiality, neutrality, confidentiality and independence of our certification and laboratory activities and also to conduct periodic reviews of the management system with a view to improving it continuously.

Our quality goals

We offer professional and efficient services that are provided within agreed deadlines, with maximum benefits for society, the economy, research and administration and that meet the needs of our customers. We obtain correct, internationally comparable, reproducible and independent measurement, inspection and certification results. We strive to achieve [international recognition](#) of our measurement results and certificates, notably through participation in CIPM MRA or through [accreditation](#) of specific areas.

When establishing the national measurement base, we make sure to realise the unit definitions. We conduct the necessary research and development work at the national and international levels.

Our risk objectives

We consider our risks as a chance to improve ourselves. Timely and structured identification, evaluation and treatment of our strategic risks and identified opportunities are integrated into our management processes, in addition to our internal control system (ICS).

Our security and information security goals

As part of our risk management, we maintain a business continuity management. Our aim is to respond to unforeseen events professionally, deal with the security-relevant events systematically and initiate any necessary measures immediately. We also focus on measures to counteract the loss of confidentiality as well as to safeguard the integrity and availability of our information. We strive to provide safe and healthy working conditions and take preventive measures to guard against work-related injuries and illnesses.

Our social sustainability goals

As a progressive employer, we offer our qualified and professional personnel long-term prospects. We encourage and support training at all levels.

We regularly consult our personnel or their representatives (social partners). We are committed to wage equality.

Review of our policy and management system

Our management system is periodically reviewed by external and independent bodies, our institute council, by means of personnel and customer surveys, and by means of management appraisals performed by the Executive Board. Any necessary measures are defined and systematically implemented.

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